



MANAGEMENT SYSTEMS POLICY

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1 de 1

Citromil S.L. has implemented an integrated, regulated and documented quality management system and has acquired the commitment to maintain, follow and improve it, as it considers it essential to produce safe, high-quality citrus products that always meet the expectations of our customers.

The implementation of this policy is intended to establish standards and provide a structure for:

- Comply with the national and international legislation that applies to us,
- Commit to the training of all staff, maintaining and expanding their technical knowledge and raising awareness of the importance of their individual work to preserve the quality and safety of the food we prepare.
- Faithfully comply with our own production requirements, as well as those specified or requested by our clients or interested parties with regard to product safety, quality, legality and manufacturing processes.
- Promote a culture of food safety at all levels of the organization, setting clear objectives and promoting safe manufacturing practices, which contribute to maintaining confidence in foods sold both nationally and internationally.
- Implement procedures that control the entire production flow to guarantee the identification of fraudulent inputs, guaranteeing the quality and compliance with specifications in the finished products, as well as their safety against voluntary contamination.
- Guarantee strict compliance with workers' labor rights and business and personal ethics guidelines in accordance with the most widespread international standards, complying with the prevention of occupational risks.
- Promote the defense and respect of human rights.
- Provide a framework for establishing environmental objectives, including our commitment to environmental protection, pollution prevention and relevant environmental aspects within the context of our organization.
- Promote the necessary measures and actions that direct us to environmental, economic and social sustainability in our daily work.
- Produce under the Halal Brand guarantee, to obtain products that comply with the specific Laws of the Muslim Community.
- Promote continuous improvement of the entire management system, so that it allows us to minimize errors, as well as work in optimal conditions, to be a business benchmark in the market.

The company will take all necessary measures and act diligently to ensure that the established provisions are complied with in all areas.

Our main objective is to improve our competitiveness in the food sector day by day, valuing the trust our customers place in us as the best motivation to move forward.

Firmado Gerencia